HOTEL EXCELLENCE!
REVIEWING YOUR AGENT DASHBOARD & ACCESSING FAM-TASTIC® RATES

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TO LOG IN

• Visit https://hotelexcellence.marriott.com/home.

• Sign in if you already have an account or Register via the “Register Now!” button if you are a new user.
• Once logged in, click the ? (help) icon located at the top of the screen to access the Site Tour option and view the new features.

• Click the Agent Status button to check your Fam-Tastic eligibility, or view any action items required.

• From the Agent Status row, update your profile, view your Agent status, or opt-in for our Reserved For You eNewsletter. You can also click the Fam-Tastic® icon to monitor your Fam-Tastic benefit status.
**REVIEWING THE DASHBOARD**

**TRACK YOUR EDUCATION STATUS VIA THE DASHBOARD**

- Click the **Menu Bars** in the upper right of the page to view Education Status or complete modules.
- You can also view status or complete modules by clicking on the courses along the **Education Status** row.
- Complete the **Core** training to become a Hotel Sales Specialist. Core graduate status is tracked for anyone who completed Core since 2014.
- Complete the latest annual **Continuing Education** training to become eligible for Fam-Tastic rates.
- View/Complete **Supplemental Modules** available to further your education on rich industry content and Marriott tools and programs.

“**Completed**” will appear just below the course icon to indicate completion.

Access course certificates or launch modules here.
ACCESSING FAM-TASTIC

THE DASHBOARD SHOWS FAM-TASTIC ELIGIBILITY

- From the **Fam-Tastic** icon, you can access:
  - The Fam-Tastic booking page for participating hotels (you will be prompted to log in to the marriott.com/travelagents site).
  - The Terms & Conditions for Fam-Tastic rates.
BOOKING PARTICIPATING FAM-TASTIC HOTELS

- After clicking on the “Book Fam-Tastic” link from the Fam-Tastic icon or by visiting marriott.com/travelagents:
  - Log in with your valid IATA/ARC/CLIA/TIDS number.
• From the tool bar at the top of the page, click the "Access Fam-Tastic" link.
BOOKING FAM-TASTIC

- Log in using your Hotel Excellence! email and password OR your Hotel Sales Specialist ID in one of the gray boxes.
BOOKING FAM-TASTIC

- Upon successfully logging in, click on the “Book Fam-Tastic” link.
- Please note: Ritz-Carlton Yacht and Design Hotels do not participate in Fam-Tastic.
BOOKING FAM-TASTIC

- The Fam-Tastic booking page for participating hotels will appear.
- Simply search your desired location and dates for availability.
- Follow the prompts to complete your booking.
MORE RESOURCES AVAILABLE

- View the Tools & Resources bar for additional brand resources, the Learn Our Brands brand comparison tool and more.
- View FAQs once logged in to marriott.com/travelagents.
- Intermediary Partner Care at hotel.excellence@marriott.com, or within the US at 1-800-831-3100, option 4; Non-US locations at 1-402-390-1651.