



Marriott
INTERNATIONAL

HOTEL EXCELLENCE!

REVIEWING YOUR ADVISOR DASHBOARD
& ACCESSING FAM-TASTIC® RATES

MARRIOTT
BONVOY™



EDITION

THE
LUXURY
COLLECTION®



L MERIDIEN

WESTIN

AUTOGRAPH
COLLECTION™
HOTELS



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RENAISSANCE™
HOTELS

TRIBUTE
PORTFOLIO



COURTYARD™

FOUR
POINTS

SPRINGHILL
SUITES™

PROTEA HOTELS

Fairfield



aloft

moxie



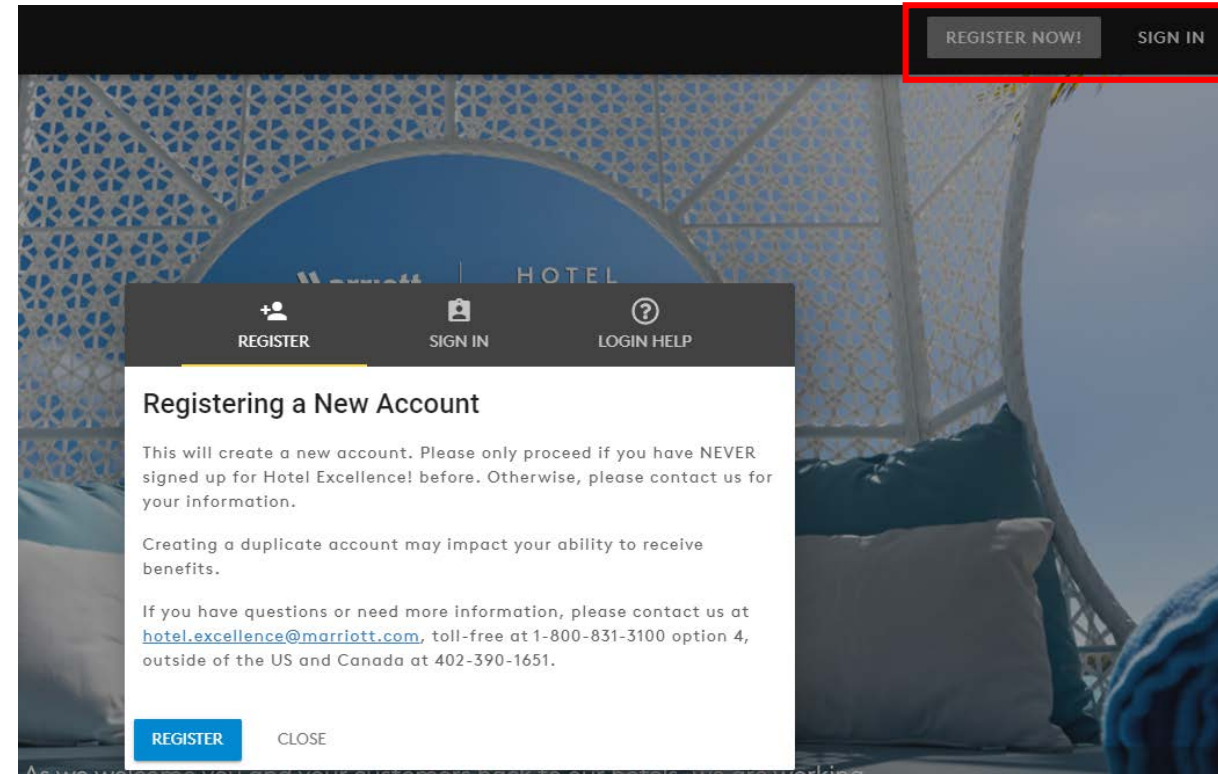
Residence INN

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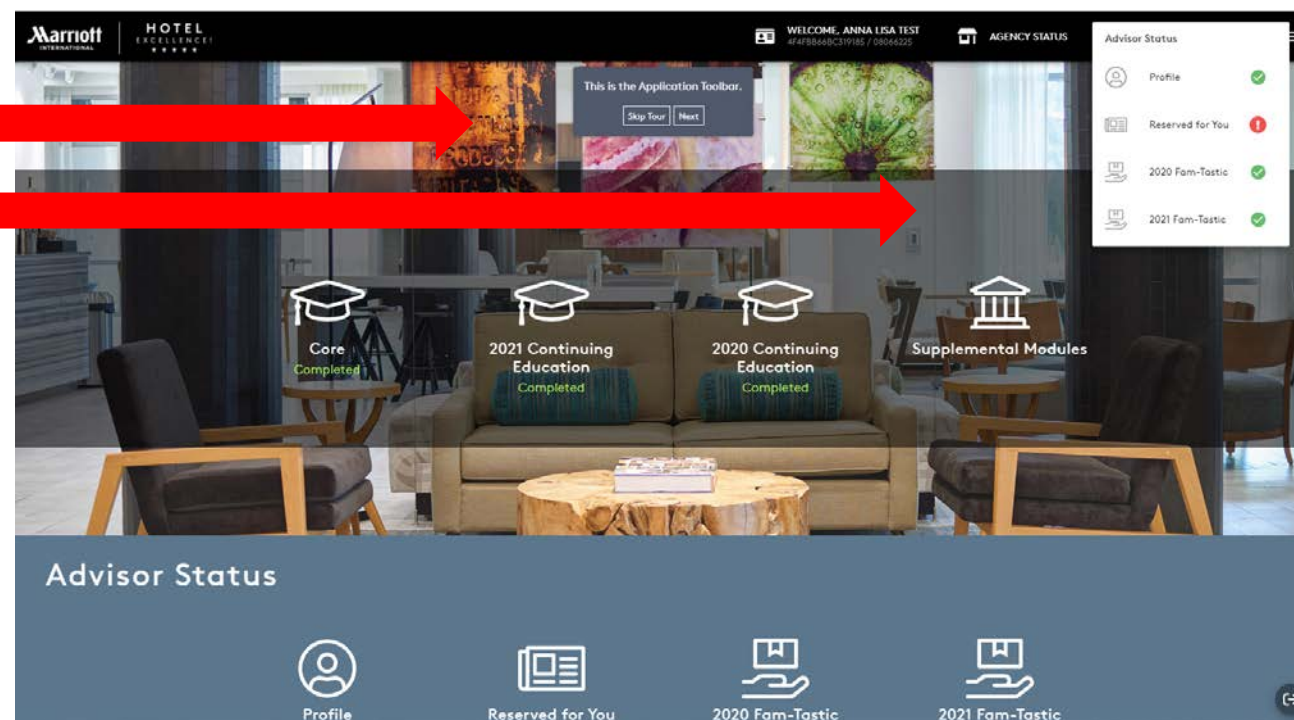
TO LOG IN

- Visit <https://hotelexcellence.marriott.com/home>
- If you already have an account, login using your email address and password. You may also reset your password using the "I've forgotten my password" feature.
- If you do not have an account, Register via the "**Register Now!**" button.



TO TRACK YOUR ADVISOR STATUS VIA THE DASHBOARD

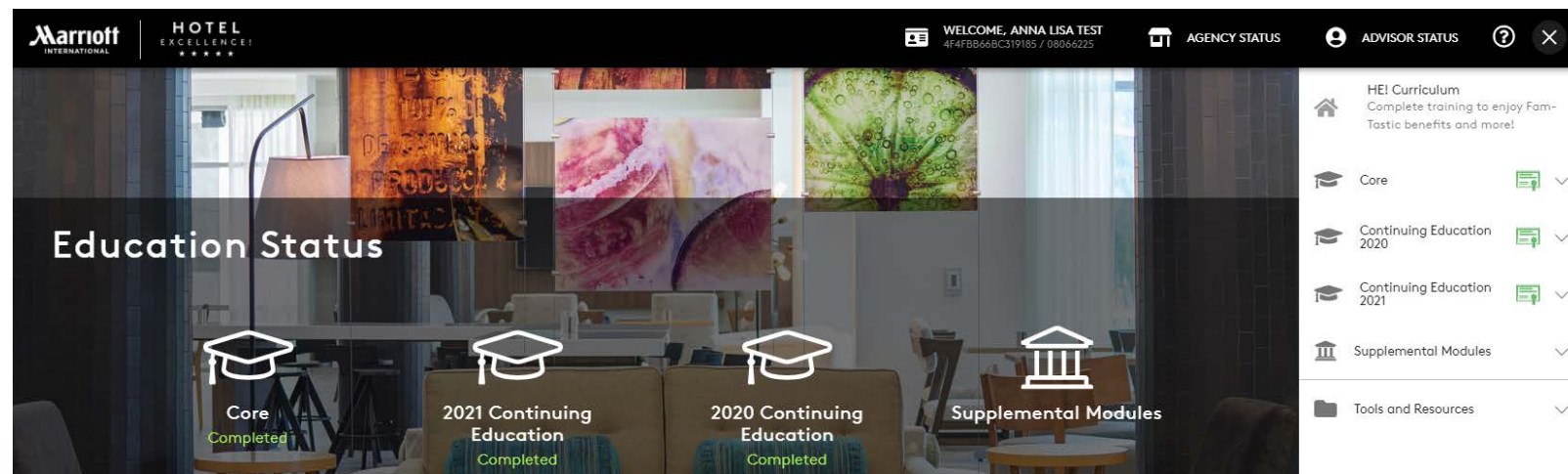
- Once logged in, click the ? (help) icon located at the top of the screen to access the **Site Tour** option and view the new features.
- Click the **Advisor Status** button to check your Fam-Tastic eligibility, or view any action items required.
- From the **Advisor Status** row, update your profile, view your advisor status, or opt-in for our Reserved For You eNewsletter. You can also click the Fam-Tastic icon to monitor your Fam-Tastic benefit status.



REVIEWING THE DASHBOARD

TO TRACK YOUR EDUCATION STATUS VIA THE DASHBOARD

- Click the **Menu Bars** in the upper right of the page to view Education Status or complete modules.
- You can also view status or complete modules by clicking on the courses along the **Education Status** row.
- Complete the **Core** training to become a Hotel Sales Specialist.
- Complete the latest annual **Continuing Education** training to become eligible for Fam-Tastic rates.
- View/Complete **Supplemental Modules** available to further your education on rich industry content and Marriott tools and programs.

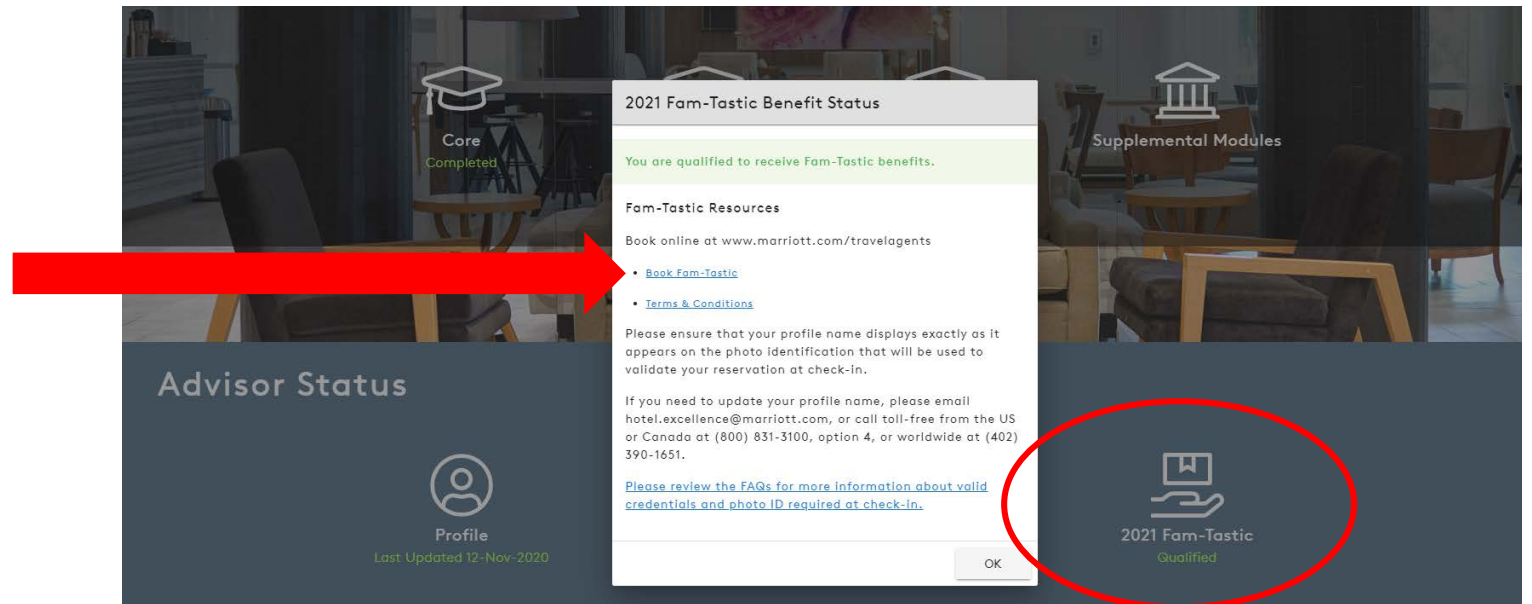


“Completed” will appear just below the course icon to indicate completion.

Access course certificates or launch modules here.

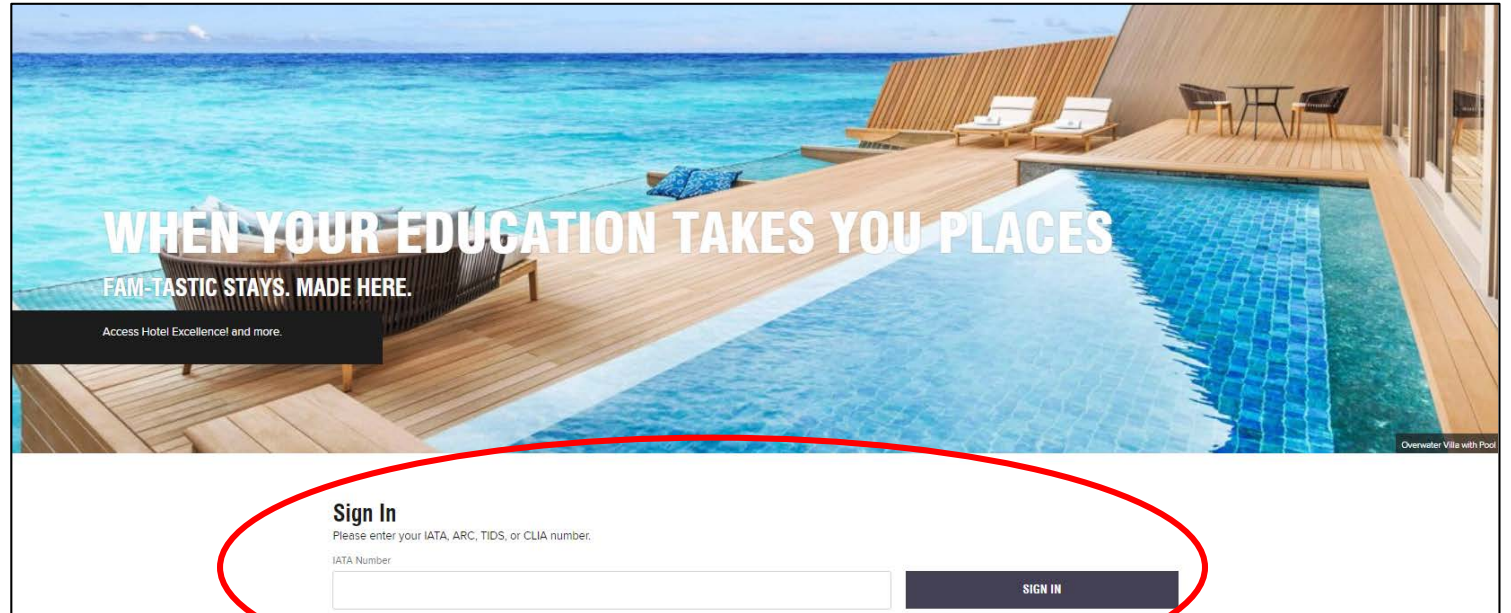
TO VIEW YOUR FAM-TASTIC ELIGIBILITY ON YOUR DASHBOARD

- From the **Fam-Tastic** icon, you can access:
 - The Fam-Tastic booking page for participating hotels (you will be prompted to log in to the [travelagents.marriott](https://travelagents.marriott.com) site).
 - The Terms & Conditions for Fam-Tastic rates.



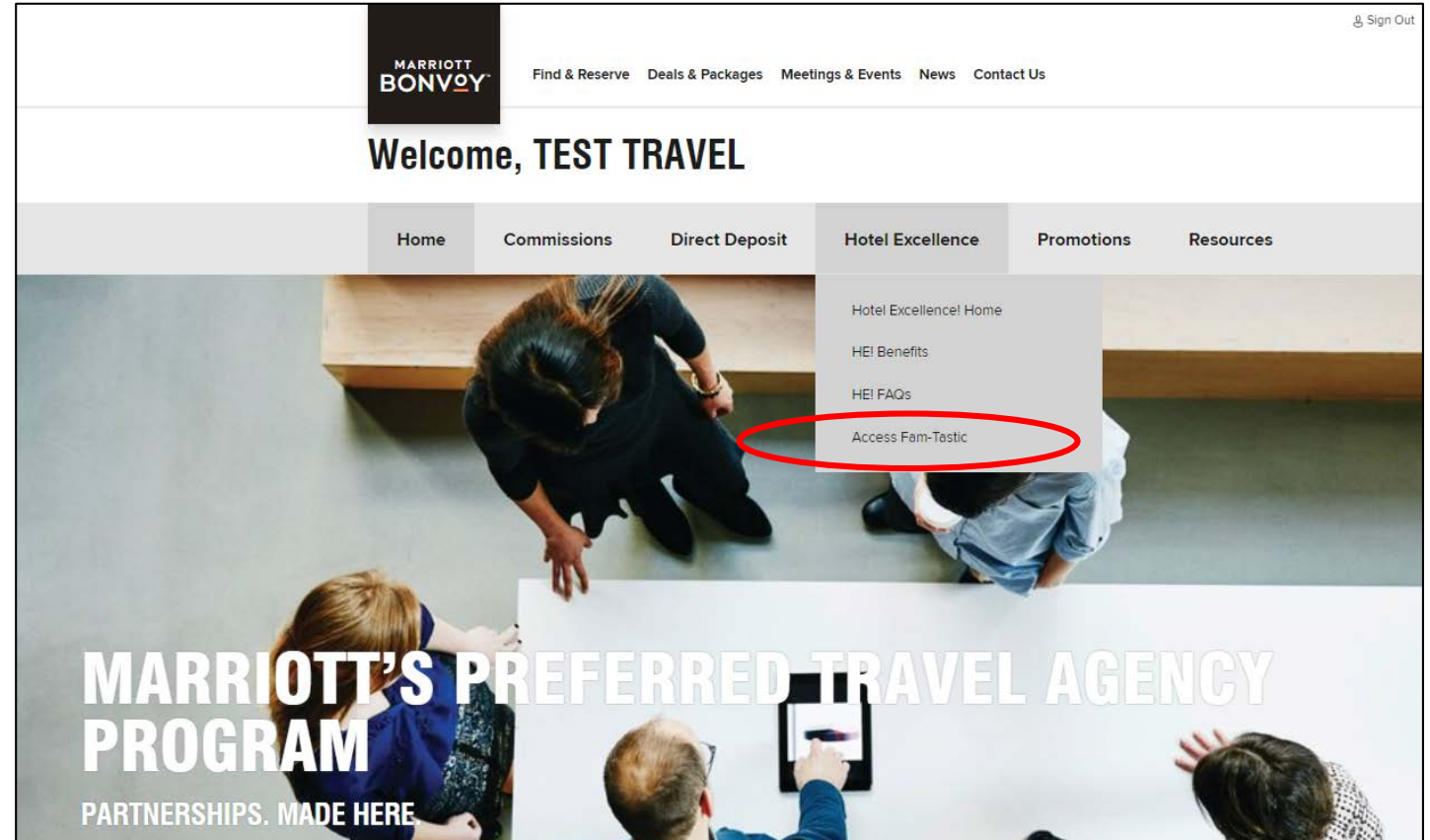
TO BOOK PARTICIPATING FAM-TASTIC HOTELS

- After clicking on the **Book Fam-Tastic** link from the Fam-Tastic icon or by visiting travelagents.marriott.com:
 - Log in with your valid IATA/ARC/CLIA/TIDS number.



BOOKING FAM-TASTIC

- From the tool bar at the top of the page, click "Hotel Excellence", then the "Access Fam-Tastic" link.



BOOKING FAM-TASTIC

- Log in using your Hotel Excellence! email and password **OR** your Hotel Sales Specialist ID in one of the gray boxes.

MARRIOTT BONVOY Find & Reserve Deals & Packages Meetings & Events News Contact Us [Sign Out](#)

Fam-Tastic® Benefits – A Graduate Exclusive

Home Commissions Direct Deposit **Hotel Excellence** Promotions Resources

Book Fam-Tastic® at Participating Hotels

If you are eligible to receive Fam-Tastic benefits, please log in using your Hotel Excellence! credentials in the boxes to the right of this page to access the Fam-Tastic booking page.

Fam-Tastic rates are our lowest industry rates available for your own personal travel to experience our brands firsthand at participating hotels.

To earn Fam-Tastic benefits, simply log in to Hotel Excellence! and:

- Complete the Hotel Excellence! Core training.
- Complete the latest Continuing Education training.
- Ensure your profile has been updated.
- US advisors must also have a valid IATAN VER or CLIA Embarc ID number added to their HE! profile.

You may modify or cancel Fam-Tastic® reservations online.

Book Fam-Tastic® at participating hotels

Sign In using my User ID and Password (Case-Sensitive)

User ID

Password

SIGN IN

[Forgot your ID or Password?](#) [Create User ID](#)

Or

Sign In using Hotel Sales Specialist ID

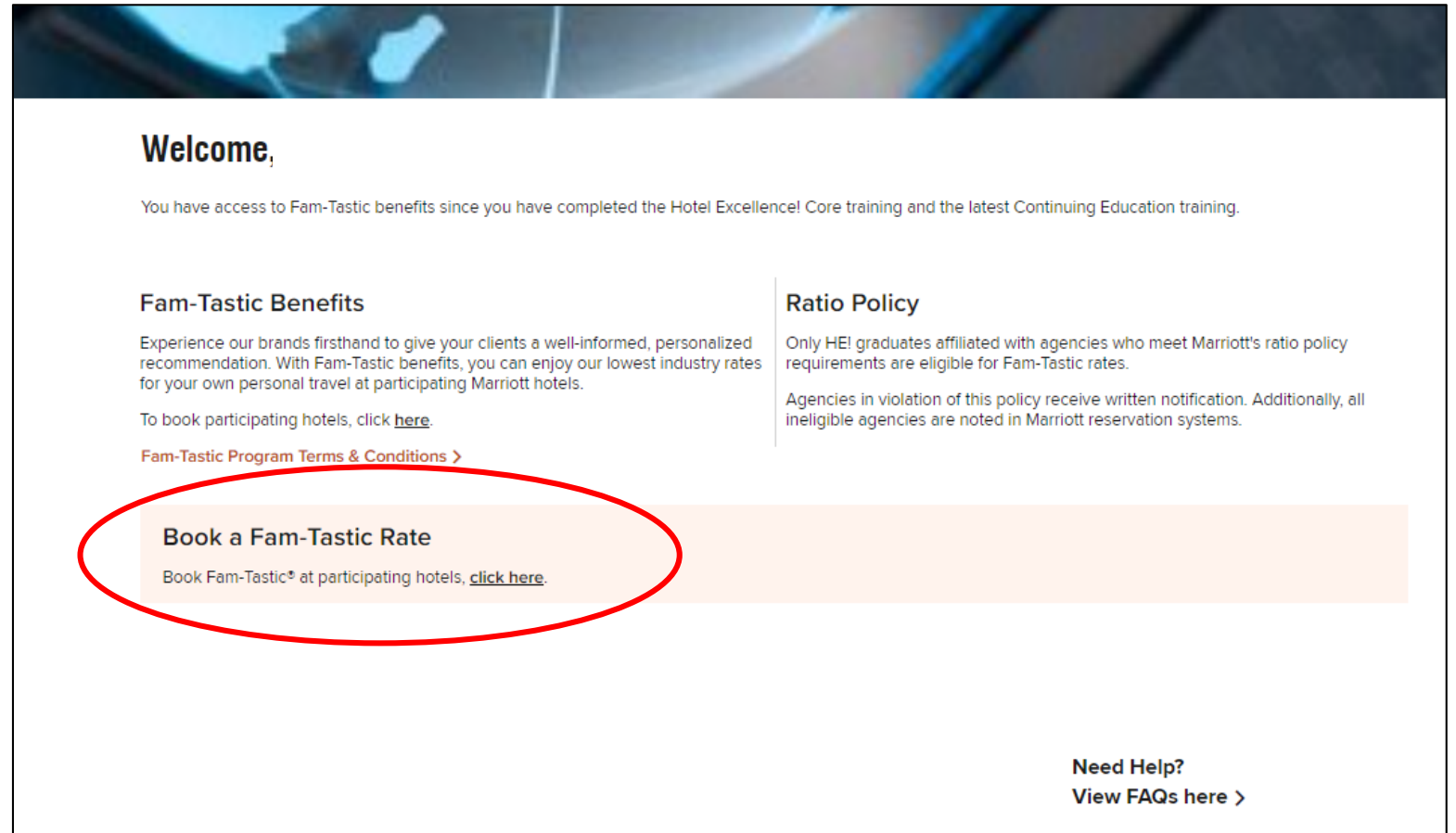
Marriott Hotel Sales Specialist ID

SIGN IN

[Forgot your HSS ID?](#)

BOOKING FAM-TASTIC

- Upon successfully logging in, click on the “**Book Fam-Tastic**” link.
- Please note:
The Ritz-Carlton Yacht, Design Hotels, and Homes & Villas by Marriott do not currently participate in the Fam-Tastic program.



Welcome,

You have access to Fam-Tastic benefits since you have completed the Hotel Excellence! Core training and the latest Continuing Education training.

Fam-Tastic Benefits

Experience our brands firsthand to give your clients a well-informed, personalized recommendation. With Fam-Tastic benefits, you can enjoy our lowest industry rates for your own personal travel at participating Marriott hotels.

To book participating hotels, click [here](#).

[Fam-Tastic Program Terms & Conditions >](#)

Book a Fam-Tastic Rate

Book Fam-Tastic® at participating hotels, [click here](#).

Ratio Policy

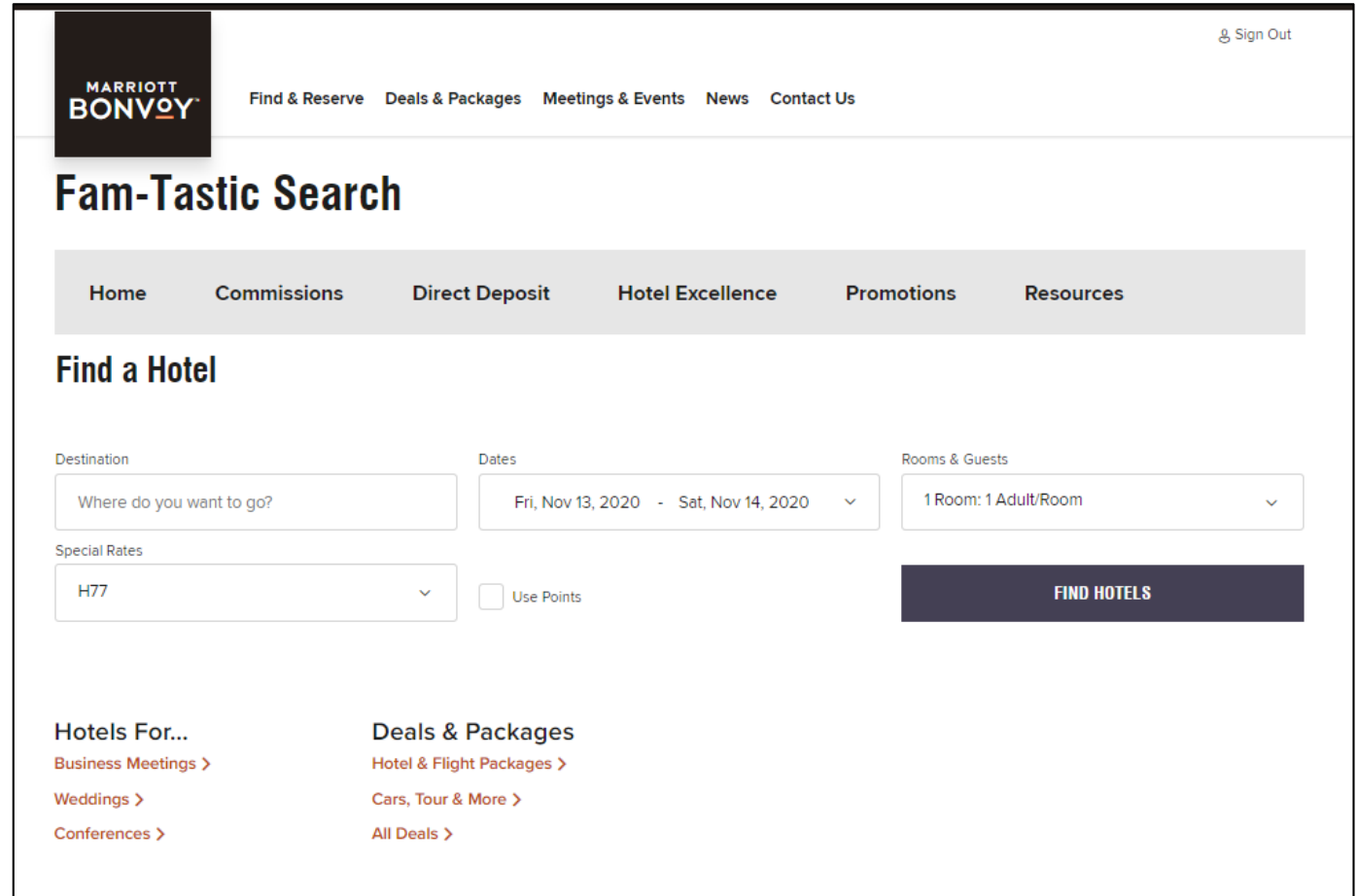
Only HE! graduates affiliated with agencies who meet Marriott's ratio policy requirements are eligible for Fam-Tastic rates.

Agencies in violation of this policy receive written notification. Additionally, all ineligible agencies are noted in Marriott reservation systems.

Need Help?
[View FAQs here >](#)

BOOKING FAM-TASTIC

- The Fam-Tastic booking page for participating hotels will appear.
- Simply search your desired location and dates for availability.
- Follow the prompts to complete your booking.



The screenshot shows the Marriott Bonvoy Fam-Tastic Search interface. At the top left is the Marriott Bonvoy logo. To its right is a navigation menu with links for 'Find & Reserve', 'Deals & Packages', 'Meetings & Events', 'News', and 'Contact Us'. In the top right corner, there is a 'Sign Out' link. Below the navigation is a horizontal menu with tabs for 'Home', 'Commissions', 'Direct Deposit', 'Hotel Excellence', 'Promotions', and 'Resources'. The main heading is 'Fam-Tastic Search'. Below this is a 'Find a Hotel' section with several input fields: 'Destination' (placeholder: 'Where do you want to go?'), 'Dates' (selected: 'Fri, Nov 13, 2020 - Sat, Nov 14, 2020'), 'Rooms & Guests' (selected: '1 Room: 1 Adult/Room'), 'Special Rates' (selected: 'H77'), and a 'Use Points' checkbox. A prominent 'FIND HOTELS' button is located to the right of these fields. At the bottom, there are two columns of links: 'Hotels For...' with links for 'Business Meetings >', 'Weddings >', and 'Conferences >'; and 'Deals & Packages' with links for 'Hotel & Flight Packages >', 'Cars, Tour & More >', and 'All Deals >'.

MORE RESOURCES AVAILABLE

- View the **Tools & Resources** bar for the **Learn Our Brands** comparison tool, access to the **Marriott Bonvoy Traveler** site, and additional **Brand Resources**.
- View FAQs after you log in to travelagents.marriott.com.

Need additional help?

- Contact Intermediary Partner Care at hotel.excellence@marriott.com, or within the US at 1-800-831-3100, option 4; Non-US locations at 1-402-390-1651.

