HOTEL EXCELLENCE!
REVIEWING YOUR ADVISOR DASHBOARD & ACCESSING FAM-TASTIC® RATES
TO LOG IN

• Visit https://hotelexcellence.marriott.com/home

• If you already have an account, login using your email address and password. You may also reset your password using the "I've forgotten my password" feature.

• If you do not have an account, Register via the “Register Now!” button.
TO TRACK YOUR ADVISOR STATUS VIA THE DASHBOARD

- Once logged in, click the ? (help) icon located at the top of the screen to access the Site Tour option and view the new features.

- Click the Advisor Status button to check your Fam-Tastic eligibility, or view any action items required.

- From the Advisor Status row, update your profile, view your advisor status, or opt-in for our Reserved For You eNewsletter. You can also click the Fam-Tastic icon to monitor your Fam-Tastic benefit status.
TO TRACK YOUR EDUCATION STATUS VIA THE DASHBOARD

- Click the **Menu Bars** in the upper right of the page to view Education Status or complete modules.
- You can also view status or complete modules by clicking on the courses along the **Education Status** row.
- Complete the **Core** training to become a Hotel Sales Specialist.
- Complete the latest annual **Continuing Education** training to become eligible for Fam-Tastic rates.
- View/Complete **Supplemental Modules** available to further your education on rich industry content and Marriott tools and programs.

“**Completed**” will appear just below the course icon to indicate completion.

Access course certificates or launch modules here.
ACCESSING FAM-TASTIC

TO VIEW YOUR FAM-TASTIC ELIGIBILITY ON YOUR DASHBOARD

• From the Fam-Tastic icon, you can access:
  - The Fam-Tastic booking page for participating hotels (you will be prompted to log in to the travelagents.mariott site).
  - The Terms & Conditions for Fam-Tastic rates.
TO BOOK PARTICIPATING FAM-TASTIC HOTELS

- After clicking on the Book Fam-Tastic” link from the Fam-Tastic icon or by visiting travelagents.marriott.com:
  - Log in with your valid IATA/ARC/CLIA/TIDS number.
• From the tool bar at the top of the page, click "Hotel Excellence", then the “Access Fam-Tastic” link.
BOOKING FAM-TASTIC

- Log in using your Hotel Excellence! email and password OR your Hotel Sales Specialist ID in one of the gray boxes.
Upon successfully logging in, click on the “Book Fam-Tastic” link.

Please note: The Ritz-Carlton Yacht, Design Hotels, and Homes & Villas by Marriott do not currently participate in the Fam-Tastic program.
• The Fam-Tastic booking page for participating hotels will appear.
• Simply search your desired location and dates for availability.
• Follow the prompts to complete your booking.
MORE RESOURCES AVAILABLE

• View the **Tools & Resources** bar for the **Learn Our Brands** comparison tool, access to the **Marriott Bonvoy Traveler** site, and additional **Brand Resources**.

• View FAQs after you log in to travelagents.marriott.com.

**Need additional help?**

• Contact Intermediary Partner Care at [hotel.excellence@marriott.com](mailto:hotel.excellence@marriott.com), or within the US at 1-800-831-3100, option 4; Non-US locations at 1-402-390-1651.